Interview questions to assess for innovation



QUESTION 1

Tell me about a time when you thought of a better way to do something at work. What did you do?

What to listen for

- Clear, benefits-focused examples of how they identified an area of improvement and helped to optimize it
- Strategic communication to key stakeholders of the rationale for the change, and the winning of buy-in

What this question assesses

- A mindset of constant evaluation and iteration in order to avoid complacency
- Tenacity to build a case for their idea and to ensure it's implemented successfully

QUESTION 2

What external factors do you think will shake up our industry within the next five years?

What to listen for

- Keen understanding of current and emerging challenges facing your industry
- Inspiration, ideas, and a positive outlook about potential challenges, rather than apprehension

What this question assesses

- Forward-thinking growth mindset, which allows them to be prepared for the next big thing
- Adaptability in taking on challenges and ideating solutions

QUESTION 3

What's your process for coming up with solutions and ideas?

What to listen for

- Thoughtful explanation of strategic steps, rather than passive aspiration, to reach a desired result
- Identifying resources or teammates that can be used to evaluate, prove, and disprove various options for solutions

What this question assesses

- Independent process for generating ideas, balanced with ability to lean on others as needed
- Ingenuity in finding new areas for ideas, workarounds to challenges, and fresh angles on convention